









**UNOPS** Operational excellence for results that matter

# Project Management Tools





November 2014





As part of UNOPS engagement management system, PM tools fully support projects throughout the project life cycle



#### Policies (ODs & Als)



Processes and instructions

Supporting guidelines and webinars

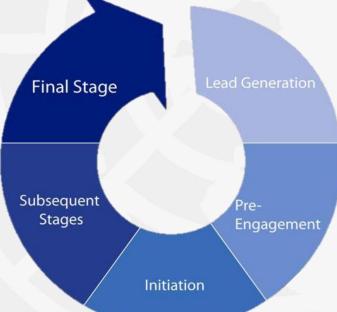


E

Templates

Tools





#### **WUNOPS**

UNOPS provides tools and systems to assist project teams throughout the project cycle

Lead Generation	Pre-Engagement	Initiation	Subsequent Stages	Final Stage			
	Lead System						
			Management Wo	rkspace			
			ATLAS				
				Scheduling Tool			
			Partner Centre Results Based Reporting (RBR)				
			Contract Tool				
			Assurance 7	ōol			
		Electronic Blue File					
		Handover tool					
		Closure Tool					
	Knowledge Sy	stem – PM Body of K	nowledge				

# Leads System



#### What?

- On-line engagement approval system and engagement pipeline tool Why?
- Record new engagements
- Facilitate the engagement acceptance process
- Develop the idea and taking it to the next stage of approval (Lead Generation, Preengagement, Initiation-Finalization)
- Enable engagement review of key areas (Legal, Finance, Practice) prior to approval

#### Who?

- Developer
- Engagement Authority
- Reviewers (Legal, Finance, Practice expert)

#### When?

Business development

#### Path

Intranet/Tool/Lead System













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# **IPAS – Legal Review**

Benedetta Audia Legal Advisor, IPAS

## Leads System – Legal Review I



I. Prior to requesting Legal review, please ensure the following:

- All supporting documents, including the original agreement and prior amendments (if applicable) should be uploaded to the lead
- Use the **appropriate agreement template** and insert all required information to the extent possible
- Ensure that **all documents are consistent** with each other and with the information in the lead

II. Please note that leads involve Legal review not Legal clearance

- That is, reviewers are advising the Engagement Authority on any relevant risks that should be addressed before proceeding with an engagement
- This means that the **Engagement Authority** may proceed contrary to advice received from any reviewers
  - This may be due to, for example, business considerations etc.

## Leads System – Legal Review II



**III.** Does the Project Document include a **detailed description of activities** and, if applicable, required language on grant support and pre-selection?

**IV.** Does the **Project Agreement** include clauses such as:

- UNOPS shall not be required to commence or continue the activities until funds have been received and shall not enter into obligations in excess of funds received;
- Ownership of equipment and intellectual property rights;
- Funds shall be subject exclusively to the internal and external auditing procedures laid down in the FRRs;
- All external and internal information regarding the project, except for information explicitly categorized by either party as confidential, shall be subject exclusively to the disclosure and transparency requirements of UNOPS;
- A right of termination by both parties;
- An appropriate dispute resolution clause;
- A clause noting the privileges and immunities of UNOPS; and
- Appropriate legal coverage with the host government?

## Lead System – Legal Review III



**V.** If the project involves <u>infrastructure</u> activities, does the agreement include:

- If UNOPS <u>is not providing the works design</u> the **design document** and a clause noting that UNOPS is **not liable for any claims due to the design**?
- If UNOPS <u>is</u> providing the works design appropriate design standards are added?
- Clauses on the design review process, possession of and access to the site, assistance in obtaining permits and liability transferring upon issuance of the final completion certificate?

**VI.** If the project involves <u>supply chain</u> activities, does the agreement include:

- Compliance with applicable **Incoterms**;
- All available information about the goods to be procured, including their technical description, quantity, place of delivery, and consignee
- Clauses on assistance in obtaining permits and with customs clearance, liability for insurance and UNOPS not assuming liability for any claims?

### Lead System – Legal Review IV



- VII. If the project involves personnel activities, does the agreement include:
- If the activities involve pre-selection, is there information on whether and the funding source would like UNOPS to set the fees for these personnel or determine ICA contract provisions?
- If the activities involve the selection of contractors other than personnel, is there information on whether the funding source has decided to establish the fees to be paid to the contractor(s)?
- If the project involves advisory activities, does the agreement include:
- Acknowledgement that UNOPS shall not be liable for any loss incurred by the funding source, except due to UNOPS' negligence or misconduct?
- Acceptance that UNOPS shall not be liable for any loss due to a claim by a third party following the provision of advisory activities by UNOPS?











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# **SPMPG – PM Review**

Leyre Sastre Project Management Specialist, SPMPG





### **PM Review - Lead Generation**



- **1. Appropriateness:** Are the projects within UNOPS mandate, comply with UNOPS' strategic plan and policies, are financially viable, and within UNOPS areas of expertise?
- **2. Risks:** Are there any key risks that need to be reviewed by the EAC? Is the project description of the right quality?
- 3. Description: Is the project description of the right quality?
- **4. Amendments/adjustments:** Has an amendment been created when the additional funds exceed 20% of the total engagement value?

#### AMENDMENT

- 1) Substantial change of the BC
- 2) Changes in scope and objective
  - 3) Change in funding source
    - 4) Cost > 20% of the total engagement value

#### **ADJUSTMENT** 1) Minor or no change of the BC

- 2) Time extension
- 3) Cost < 20% of the total engagement value

# **PM Review – Pre-Engagement I**



#### 1) Internal business case

- a. Reasons for UNOPS to engage in the project
- b. Options for the client and why UNOPS was chosen
- c. Investment appraisal
- d. Risks
- e. Linking of products and/or income to the strategic objectives of UNOPS

**2) Risks**: Are the risks identified critical based on section 12 of the AI/PM/2009/01 on Engagement Acceptance?  $\rightarrow$  If not, EAC review!

**3) Engagement approach:** Does the lead provide a proper explanation of the implementation methodology to be used and how the project will be implemented?

**4) Pricing policy:** Does the lead meet the minimum client pricing policy?  $\rightarrow$  If not, EAC review!

**5) Documents:** Have the minimum draft documents been uploaded onto the Attachments section?

# **PM Review – Pre-Engagement II**



6) Plans: Is there a plan in place? Scope and timeline need to be realistic

**7) Key PM documents** to look out for: detailed time schedule, risk register, critical path analysis, communications plan, organizational chart, stakeholder analysis, project closure plan.

**8) Support capacity:** Do we have the resources and team structure required for the project? Should be identified in the project documents!

**9)** Sustainability: Has the sustainability marker been applied and does the project uphold the sustainability principles? Gender, Community Engagement, Capacity Building, etc.

10) Is there an opportunity to promote UNOPS PM Products and Services?

**11) Amendments/adjustments:** Is there any revised project document or plan to reflect the changes in scope, duration, costs, etc.?

# **PM Review – Initiation**



- **1. Reviewers:** Are all the relevant reviewers listed in the reviewers section (they have not been removed) and have they reviewed and cleared the lead?
- 2. Project Initiation Documentation: Does the PID or equivalent demonstrate a plan to deliver the products (outputs / deliverables) required to ensure project success and to enable any sustainable outcomes / benefits to be achieved?

#### **Other review items**

I. Old/inactive leads: check with the reviewer if the lead needs to be cancelled
 II. Finalized leads: check that the legal agreement was signed after the lead was finalized and not before







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# **IPAS - Procurement Review**



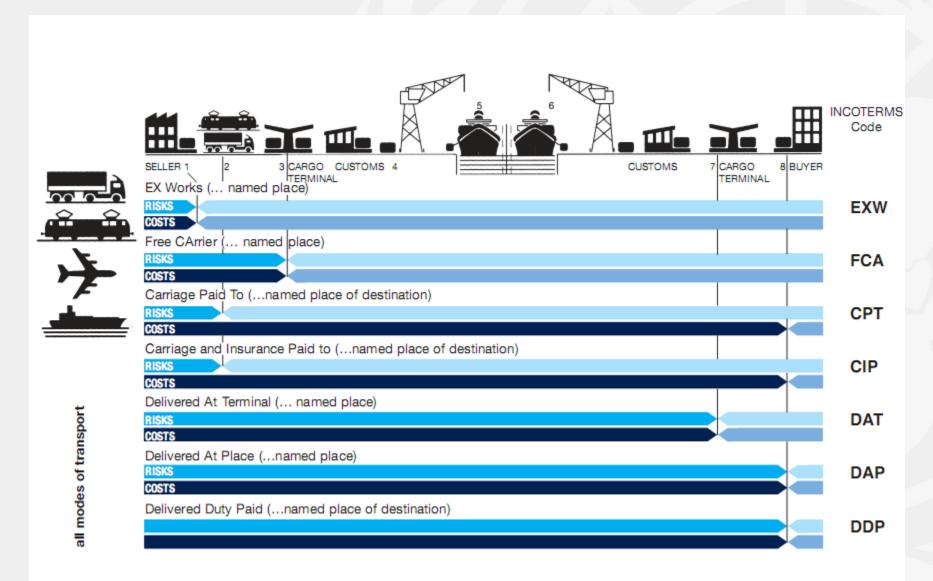
Kristof Choinski Procurement Advisor, IPAS

#### **UNOPS** Leads – Check List for Procurement Reviewers

- Does the agreement document state which procurement procedures are to be followed?
- Do the agreement document and the attached statements of work or specifications accurately and adequately describe all services and deliverables that UNOPS shall provide?
- Do the statements of work/specifications in addition to the economic aspects also take consideration to the social and environmental aspects?
- Do the specifications restrict competition, reflect bias to any brand, or act as a barrier to the consideration of any alternatives and addresses value for money considerations?
- □ Is there a realistic cost estimate of all phases of the service or product?
- Does the agreement document limit in any way the eligibility conditions in terms of nationality of the suppliers/contractors and in terms of origin of the goods? Are those limitations in line with the legal bases of the funding source?
- Incoterms Is the proposed Incoterm appropriate, i.e. is it suitable for the required mode of transport? Is UNOPS and its client going to be able to meet their obligations under the chosen Incoterm, e.g. will UNOPS be able to obtain certain licenses or clear the goods on behalf of the client? Is it possible for UNOPS to deliver to the destinations/premises required by the client and to ensure that the service provided is reliable and that the goods will arrive safely and in good condition
- Does the agreement document clearly specify milestones for completion of deliverables? Is the provided timeline realistic and feasible?



#### **Procurement Review: Incoterms – Risk and Cost**





# **Procurement Review - Examples**

The Agreement specifies delivery terms as CIP Xxxxx.

#### Annex I

Engine:	2986 cc, 70 kW @ 4000 rpm
Transmission:	5 speed, Manual , Floor Mount
Fuel type:	Diesel
Dimensions:	L:4930 x W:1885 x H:1845 mm
Wheelbase:	2790 mm
Weight:	2325 kgs
Ground Clearance:	220 mm
Delivery:	1 - 2 weeks @ FCA Port: Algeciras , Spain
Country of Origin:	Japan
Availability:	Freely Available
Warranty:	Full Representation, 24 months, 50000 kms



### **Procurement Review - Alternative to Incoterms**

- This CONTRACT (hereinafter, together with the Proforma Invoice referenced above form an integral part hereof, called the "Contract") is made with the "Client" on the one hand, and the supplier UNOPS on the other.
- UNOPS will procure the goods in conformity with the specifications approved by *The Client*, unless otherwise agreed. *UNOPS'* responsibility will thus be confined to procure the goods and services on behalf of the Client. UNOPS has neither responsibility nor liability expressed or implied for the appropriateness of such good and services, acting solely as a procurement agent on behalf of *The Client*. *UNOPS* shall, under no circumstances be liable for any indirect or consequential damages arising from acceptance or execution of *The Client's* order.
- Delivery of 6 Toyota Hi-Lux 4x4 Pickup Double Cab to the Client by the manufacturer would take place according to the Incoterm2010 specified in the Pro-forma. In addition, UNOPS shall procure on behalf of the client insurance services and freight services to cover the transport of the goods from the delivery place per the Pro-forma to Addis Ababa, Ethiopia, via the Djibouti Port
- UNOPS will pass on to the Government any warranty offered by the manufacturer or supplier used by UNOPS or any other relevant service provider used by UNOPS. UNOPS will not accept the return of any purchases procured on behalf of the Government.









# **IPAS – Finance Review**









Ala'a Nemer Finance Advisor, IPAS



#### What do we check in a draft contribution agreement?

- Financial reporting obligations requirements (including reporting templates and timelines) are clear, defined, acceptable, and achievable.
- Treatment of interest is defined and clear:
- ✓ For project use,
- ✓ To be refunded to client/donor
- ✓ Or credited to Operating Reserve as corporate miscellaneous income.
- Treatment of exchange gains/losses resulting from FX/LCY transactions is defined and cleared.
- Corporate banking details to receive contributions accurately reflected.
- Cash Flow: What is the schedule of payments? In connection to project cash needs and conditions for releasing first and subsequent installments.
- All funds are subject exclusively to int. ext. Audit procedures set out in UNOPS FRR and further regulated by Executive Board.



#### What do we check in a project budget?

- Budget Structure all components of costing and pricing exist?
- Is the proposed Management Fee adequate? (Pricing)
- Is the proposed Risk Increment included/adequate?
- Are the proposed Direct Cost (both locally and centrally managed) included? (Costing)

#### Other important items to consider:

- Pricing and costing as well as Distribution Tabs in the lead system.
- Advance Financing possibilities, Cash Based or Non Cash Based setup.
- Lead cumulative value, duration ATLAS Award Setup: how many projects/activities.. etc.



		Category	Average Unit cost/month	Number of units	Number of months	Total
	1. PERSONNEL (Unit=individual)					
1001	IICA (Partner Personnel)	IICA 2	12,000	1	4	48,000
1002	Driver L-ICA level 2- step 2 (Partner Personnel)	LICA 2	1,415	1	4	5,660
1003	National Comm Officer - L-ICA level 4 - step 3 (Partner Personnel)	LICA 4	2,420	1	1	2,420
1004	Translator - L-ICA level 4 - step 3 (Partner Personnel)	LICA 4	2,420	1	1	2,420
	Sub-Total 1					58,500
	2. TRAVEL (Unit=number of travels)					
2001	DSA for international staff		193	84	n/a	16,212
2002	Tickets for international staff		550	2	n/a	1,100
	Sub-Total 2					17,312
	3. CONTRACTUAL SERVICES (Unit=number of contracts)					
3001	N/A					-
	Sub-Total 3					-
	4. GRANTS (Unit=number of grants)					
4001	N/A		1.1			-
	Sub-Total 4				1	-
	5. EQUIPMENT (Unit=number of equipments)					
5001	N/A					-
	Sub-Total 5					-
	6. OPERATING EXPENSES					
6001	Operating Expenses (Centrally Managed Direct Costs)			n/a		3,160
	Sub-Total 6					3,160
	7. Locally Managed Direct Costs and Indirect Costs					
	Project Sub Total					78,972
	UNOPS support services to the project - Locally Managed Direct Costs					1,250
	Total Project Direct Costs					80,222
	Indirect Costs (8%)					6,418
70	Total Project Budget					86,640



Minimum Fee	Total engagement value (USD) - excl. UNOPS fee	\$ 80,222
4,161	Cost of UNOPS personnel: (USD)	\$ 500
	Non Personnel costs	\$ 0
Est. pct (Delivery)		
5.19%		
Est. pct (Personnel)		
832.22%	Engagement setup	\$ 0
	UNOPS personnel	\$ 175
	UNOPS handled resources	\$ 3,986
	Estimated indirect costs	\$ 4,161

Partner Personnel with travel component				
Project Budget - Internal				
Description	Amount			
Partner Personnel	58,500.00			
DSA	16,212.00			
Tickets	1,100.00			
CMDC	3,160.00			
LMDC	1,250.00			
Total	80,222.00			
Fees @ 8%	6,417.76			
TOTAL	86,639.76			
LMDC - Personnel	500			
LMDC - Non Personnel	750			
Total LMDC	1250			

#### Assurance

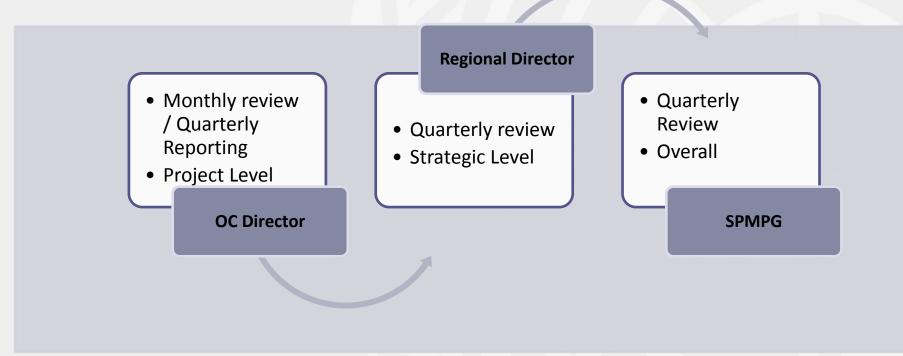


UNOPS conducts regular assurance against <u>success criteria</u> to ensure that engagements are performing and delivering in a way that is successfully contributing to our objectives

En	gagements			Org. Units	(Operations Cei	nter)
OC Director or PC / Cluster Manager complete assurance for each engagement under their supervision				onal Director Or er her/his respe	<sup>r</sup> Deputy RD for e ctive portfolio	each Org.Unit
		Success	s Cr	iteria		
Partner Satisfaction	Delivery Performance	Procedures		Knowledge Management	Personnel Management	Core Values
feedback from clients, donors and other key stakeholders, on outcomes and process.	Performance to budget, schedule, <b>Risk</b> , business case and quality indicators	Audit of processe documents and da quality		Lessons learned are documented and shared	The project team including support staff and the PM's supervisor - who are proud of their outcomes and enjoyed the experience is an indicator of a successful project.	Project was the right one for UNOPS

#### Assurance





Online assurance tool facilitates the quarterly assurance



## **Assurance Tool**

### What?

 Records engagement and OC performance assurance on a quarterly basis

Why?

- To ensure that engagements are performing in a way that is successfully contributing to objectives
- Are we on track to delivering a successful project for partners and beneficiaries?

### Who?

- Engagement Assurance
  - Director (OC, PC, Hub, Cluster) = Responsible
  - Director/Programme Manager = Assurer
- OC Assurance
  - RD (Responsible and Assurer)

#### When?

At the end of each quarter

### Path



#### **New MWS/Project Management/Assurance/Engagement & OC Assurance**

	ORKSPACE beta					S 🙎 ? No Aler
FOCUS: Project Management UNOP	s: United Nations Office for Project Services				PROJECT 84598	٩
UNOPS United Nations Office for P						
▼ OC Assurance						
Fiscal Year: 2013 💌	Quarter: Qtr-3					D 🖶 📀 Q
TOP 5 PARTNERS (BY REVENUE)		UNOPS				
			_	Region		
	UN/DPKO: 16.87%	€	Africa Office	OC ASSURANCE		
		⊙_	Asia Europe & Middle East Office	Assurance Period:	2013 - December (Petod s Open for assurance)	
		€ <b></b>	Global Partner Services Office	OC: Assurance Type:	B5414 - LCO, AROH, Brazil OC Supervisor	
		€	Latin America & Caribbean Office	Assurance Status:	(Assurance by direct supervisors of OC / PC / Cluster Manager.) Assurance Completed	
		€	Delivery Practices	ASSURANCE BEING CONDUCTED BY:	Fabrizio Feliciani	Agree Neither Agree Disagree nor Disagree
	UNDP - Trustfu	⊙_	Other Revenue Centres	Strategic relationships are maintained.	STAKEHOLDER PERFORMANCE	
Others: 52.73%		€	UNKNOWN	This unit's portion is controling to the achievement of the Regional Business Plan. Client relationship	INTERNAL PROCEDURES PERFORMANCE	
		€	Management Practices	Unit's Projects are being monitored. The unit's Director / Manager is consucting quarkerly Project Assurance and taking corrective action.		
	Afghanistan: 7.36%	€ <b></b>	Corporate	The unit is financially viable and self sustaining. This unit's portiol is francially viable and the long lem bushess case reneits sound. Return on hime	EXECUTION PERFORMANCE	
	UNDP - MSA: 5.03%	€	Other HQ Cost Centres	Unit's risks are managed. The unit is controling its risks successfully.		
	UNDP - Core: 4.87%			ent opportunities en einer (III) This bas a strong comparative advantage (relative to competitors) a Locoff line a companies and creative and i liner to a animaly contrave to any hank competitor each five an once a parative	STRATEGIC PERSPECTIVE	
	Igagement Assurance Tool ENGAGEMENT ASSURANCE			milestones of the ROF. At the same time, we are wor	en has been reached, the office is on track inc comparis king on some new opportunities of business development.	Concerns still remain in regards to the
	Assurance Period: Assurance Type:	2013 - December (Minod k Open for assurance) Avand Sugervisor (Assurance by vinnet supervisor of the Project Implementor / Project IM (Assurance by Constants)	AA5047	viability of a scaled-up portfolio due to the limit	ations of the national legal framework in connection wit	th UNOPS new pricing policy.
Source Assurance Tool   Last Updated	Assurance Status: ASSURANCE BEING CONDUCTED BY: Projects under this Award:	Assurance Completed Brian TREACY 00075720 - Appul à la réalisation des inf;				
	Thospects Under this Auano:	STAKEHOLDER PERFORMANCE	Agree Neither Agree Disagree nor Disagree			
Engagement Assurance	Client satisfied The PALS in report context with the client. Site vesion the approximation of progress and the client appears in The PALS in report.	INTERNAL PROCEDURES PERFORMANCE	-			
Fiscal Year: 2013	Processes followed/data accurate An analyse responsible for the unit reve checked with the head of support services, finance or world and fi is correct, project status to accurate, project and analysis being status and find and the up to state, who)	If expect this project to neve a clean audit. The data quality is high (the PDC blue th EXECUTION PERFORMANCE	e la up to debe (including reports), PM			6 6 6
Engagement Assurance	The engagement is on schedule     The engagement means be trained agreen writing with the crient.     The engagement is within encod					
	The engagement is within cost     The engagement is within unity with the creat     Revise are being managed     Av rate being managed     Av rate being managed     Av rate being managed are constant and occurrently usy?			Completed Assurances	Pending Assurances	% Completed
Africa Office	Sustainability initiatives have been incorporated     reve automating instantes been incorporated in project imperientation?     We have lessons learnt from other projects been incorporated in this engagement	KNOWLEDGE MANAGEMENT			2	98.89%
Asia Europe & Middle East Office	Is there evidence that the project team is satisfied working at UNOPS?	PERSONNEL MANAGEMENT		159	4	97.55%
Global Partner Services Office	Is the project achieving the functionality it was designed to achieve? By completing this section	CORE VALUES	conducted with due diligence	159	4	97.55%
Latin America & Caribbean Office	W The project is still financially viable for UNOPS The business case for this experiment is still value and this is something that CNVCPS anould contract to be The business case for this experiment is still value and this is something that CNVCPS anould contract to be an other than the second state of	a part of		133	3	97.79%
Delivery Practices	Comments on overall apgrement hasht. The residual activities of this project have been bad: no cost extension is being prepared. Project is now u	ly managed. Final reception of four works wder the close monitoring of the OC.	s contracts remain pending, as well as final reporting;	0	3	0.00%
Q Other Revenue Centres			Save Assurance Delete Assurance	0	5	0.00%



#### **Partner Center**

#### What?

 Helps project managers inviting partners to see selected elements of their project(s), keeps them up-to-date with accurate information and allows regular assessment

#### Why?

- Keep stakeholders informed by giving them access to the latest financial information
- Measure satisfaction on a regular basis

# Who?

- Project Manager (inviter)
- Partners (user)

# When?

Regular

🕲 UNOPS MANAGEMENT WORKSPACE beta 🔹 🚯 🙎 ? No Alerts															
FOCUS: Pro	oject Manage	ment	UNOPS: Supp	port to Developm	ent Programmes	in Somalia with funding	g fr				PROJECT				ρ.
O Project 00084598						Cient(s) Somalia						O, KEOH, Ker TOLINO, Save			
Ongoing Project	Support to Development Programmes in Somalia with funding from the Government of Italy         Donor(s)           Project         Award: 00063353 Support to Development Programmes in Somalia with funding from the Government of Italy         Italy							Nov-2	Dura 012 to Dec-2						
Overview L	ocation	Alerts	Schedule	Financials	Personnel	Contracts & POs	Partner Centre	Documents	Outputs	Client Reports	s CMDC				
														₿₽	3 (
												Ľ	Invite Partners	Partner (	Centr
PARTNERS R	EGISTER	ED													
E-r	nail		Nam	e		Role	Deleted?		Expi	red?	Ŀ	odked Out?	L	ast Login	
SATISFACTIC	)n surve	Y DETAIL	S												
	Categ	ory			Questio	n				Re	sponse				
Source: Partner C	entre   La	st Updated:	11-Nov-2013	Content: Proje	ct Management P	ractice									_
									_						-



#### New MWS/Project/Partner Centre

Project	00087539	Client(s) Canada: Other	AEMO, Jerusale PM: WILSON,Geoffrey Graen
	ority Security Forces (PASF) Command and Control (C2) Capacity Develo Palestinian Authority Security Forces (PASF) Command and Control (C2)	Donor(s) The Department of Foreign Affairs and International Trade (DFAIT)	Durati p-2013 to Mar-20
Overview Location Alerts	Schedule Financials Personnel Contracts & POs Partner Centre	Documents Outputs Client Reports CMDC	2
		E	Invite Partners Partner C
PARTNERS REGISTERED	Extranet Users Tool		
E-mail	Site Actions 🔽 📸 Browse Page	Roya MUJAD	DEDI 💌
Category		+ Add to My Links Help Contact Index &	glossary
Source: Partner Centre   Last Upda	Regions + Practices + Global	Tools     Search this site	Q
Direct Partnership Distribution Founding Source Distribution	Management workspace Intranet > Tools > Management workspace > Documents > Extranet Users		0
	Extranet users 3		
	First Last Ema Affiliation	Project Manager	
	- Please select -	▼ Geoffrey Graeme WILSON ▼ ✓	
		×	
	No users added to award		
	+ Add user	S Refresh	
		UNOPS is ISO 9001 certif	ied Oss

# **Partner Center**



#### Partners can access project summary, latest financial data and a survey

UNOPS			English Français	Español Logout		
	My Projects	My Account	Resources	FAQ		
You are here: Partner Centre > My Projects						
Project summary Financial data Su	irvey					

#### Construction of Computer Science Faculty Building at Kabul University

Project ID: 00082000 - Award ID: 00065585

#### Overview

With funding from the Government of Japan, this project is for the improvement of the computer science faculty at Kabul University. It is designed to provide the appropriate facilities and equipment for the faculty and students at one of the most popular departments of the Kabul University. UNOPS is providing design and construction services to the project as well as prcurement services for furnishing the faculty along with a fleet of buses to provide for student transportation needs.

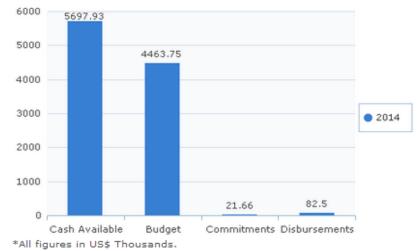
#### Contacts

Project Manager	Molla Gurani KOC
UNOPS Office	UNOPS Afghanistan
Local Director	Mikko Lainejoki
Regional Director	Bruce MCCARRON

#### Project Information

Partner	Afghanistan (GOVT_AFG)
Funding sources	GOVERNMENT OF JAPAN (JPN)
Beneficiary country	Afghanistan
Project start - end	01-Apr-2012 to 31-Aug-2015

#### Current Project Status



View more detailed financial data

# **Electronic Blue File (PDC)**

#### What?

- Electronic version of the project blue file
- Manage project blue file electronically = communications, legal agreement, plans and reports

#### Why?

- Have a single centre to store PM documents
- Easy access
- Easy audit trail
- Ensure security of documents

#### Who?

- Project Manager manage
- Project Staff user

## When?

Need based

### Path

• New MWS/Project/Document tab

Oregoing Project	Project 00073605 Support to Ministry of Agriculture and Forestry (MAF) and Ministry of Animal Resources and Fishe Physical & Infrastructure Proj	
Overview	Alerts Schedule Financials Personnel Contracts & Pos Partner Centre Docume	ents
Award Doc	uments	
New -	Upload + Actions +	
Name	Document Type	
U Documen	t Type : Communication - Significant discussions / warnings (1)	
9 Documen	t Type : Legal - Agreement (MOU, LDA, LOE etc) (5)	
2 Dacumen	t Type : Plan - Implementation Analysis Note (IAN) (3)	
B Documen	t Type : Report - Closure Checklist (operational/financial) (1)	
il Documen	t Type : Report - Handover/Disposal (assets, infrastructure, reports etc.) (6)	
9 Documen	t Туре і Report - Highlight (external) (2)	
Add docu	ament	
Project Doc	cuments	



#### **UNOPS**

## **Handover Tool**

#### What?

 Enables a streamlined and centralized project handover process via the MWS

#### Why?

- Help knowledge exchange between the outgoing PM and the new PM
- Capture lessons learned from the project

#### Who?

- PM (current and upcoming)
- Engagement Closure Manager
- Programme Officer/Project team (in the absence of new PM)

## When?

• Project handover

#### Path

New MWS/Project/Personnel tab/Handover



#### New MWS/Project/Personnel tab/Handover

						S 2 ? No Aler
FOCUS: Corporate Performance UNOPS: Construction of Computer						P
	Science Faculty Building at Kabul			Eme	er search phrase	
Project 00082000			Client(s) Afghanistan			AEMO, AFOH, Afghanistan [ PM: KOC,Molla Gurani
Ongoing Construction of Computer Science Faculty Built	University; Construction of Computer So		Depar(e)			Duration
Ongoing Construction of Computer Science Faculty Built Project Award: 00065585 Construction of Computer Science	Building at Kabul University	aen	Donor(s) Japan: Other			Duration Apr-2012 to Aug-2015
Overview Location Alerts Schedule Financials Perso	onnel Contracts & POs Partner Centre	Documents Output	ts Client Reports CMDC			
▼ Team						2
					Project Team Tool	Project Handover Tool
Name Gender Position Type	roject Ir Tool					
Team : All	<u> </u>					Non
	Pharmeline			<b>Online he</b>	elp	
	Create Handover			-		
	PM Name	User Role	Start Date	End Date	Action	
	Molla Gurani KOC	Project Manager	01-Apr-2012	13-Feb-2014		
Source: Atlas & Glocon & GLS & Workspace   Last Updated: 13-Feb-201						
▼ Team Calendar						
						0400
						lobal Leave System
Fiscal Year: 2013 V Month: February						
Name 1 2 3 4 5 6						9 30 31
▶ Team : All						



# Exercise

- 1) What is the tool? (features)
- 2) List benefits (positive results)
- 3) List abuses / misuses
- 4) List suggested improvements